



Spoedpost Noord-Limburg: for emergencies during evening, night or weekend

Do you have complaints that cannot wait until the next working day of your own doctor?

Call Spoedpost Noord-Limburg: **0900-8818** (€ 0,15 pm).

Only for emergencies in the evening, at night or on the weekends!

For life-threatening situations: call **112**.

Please keep the following information at hand:

- Name of the patient
- Full address
- Birthdate
- Telephone number(s)
- National Insurance Number (BSN)
- Name Health Insurance
- Health Insurance policy number
- Medication use

Opening hours

- On weekdays (Monday - Friday) from 17.00 - 08.00.
- On the weekend from Friday 17.00 - 08.00 the following Monday.
- During national holidays from 08.00 am - 08.00 am the following morning.

When visiting the Spoedpost, please take valid identification which states the National Insurance Number (BSN), with you, as well as your insurance card of your health insurance.

Do you have a current medication list (AMO), please take this along too.

Way of working Spoedpost Noord-Limburg

Call first!

Always call our hotline first: 0900-8818.

You can only visit the Spoedpost after making an appointment.

An assistant (trained to determine the level of emergency on the phone) will answer your call. She takes note of your personal details and examines your request for help. She might consult the doctor on duty about possible next steps.

In some cases a telephone advice or prescription suffices. It is also possible that you are asked to come for a further check-up into one of the practices in Venlo or Venray, or you will be referred to a fellow professional (A&E department of the hospital, dentist or mental health care). If medically necessary, a doctor visits you at home.



Rates

General medical care is usually reimbursed by the health insurance company. This cost won't be deducted from your own risk.

Most care is reimbursed from the hospital. This cost will be deducted from your own risk.

Each year, the prices for medical care are set nationwide by the Dutch Healthcare Authority (NZA). For current rates check www.spoedpostnoordlimburg.nl.

Locations

Spoedpost Noord-Limburg Venlo
Professor Gelissensingel 20
5912 JX Venlo

Huisartsenpost Venray
De Wieënhof 3
5802 EZ Venray
Company number 7108

Spoedpost Noord Limburg is located in Venlo at the rear of the VieCuri hospital and is indicated on the signs. The Spoedpost has an emergency service pharmacy.

Huisartsenpost Venray is located near the Zuidsingel, towards Leunen. In the area a pharmacy is always open in case you need medication immediately.

The Spoedpost is a collaboration between all the organizations that deliver emergency care in Noord-Limburg. The Spoedpost is for emergencies that occur outside of office hours that cannot wait.

More information is available on www.spoedpostnoordlimburg.nl.